

Knowing What To Ask The Builder/Dealer!

We sincerely hope you choose a Riverview home. However, no matter with whom you plan to talk, you should be prepared to ask any builder/dealer some key questions before making your decision. Here are a few important questions.

What should I look for in a builder?

Begin by selecting a builder who has plenty of experience and a good reputation and above all else is financially stable. Take the time to check their references and talk to past customers. You also want to ask about the home warranty and their set up and service policy. Ask to meet the service manager. Riverview Homes, Inc. (RHI) has more employee's dedicated to service than sales, we have more service vehicles than service employees. Additionally, RHI employs Pennsylvania certified installers on all of its set up crews. RHI has an unmatched industry wide reputation for supreme customer service. With 40 successful years in business and being run by 2nd generation family members RHI take our commitment to our customers seriously.

Why should I build when I could buy?

If time is critical then you might want to buy a turn key home or a display model home that is available for quick delivery. But if you want a new home that is built specifically to your needs and desires, and you can't find a home that exactly matches your requirements, then you'll want to custom build your new home. RHI offers both. Custom build and order your home or buy one of our turn key models. All of our homes are built with integrity, quality and commitment to customer service.

What awards have you received?

You should be confident that your builder/dealer has been recognized for excellence in the industry. Ask about their history of achievements. That history tells you something about the company you'll keep as you build or buy your new home. RHI has been in business for 40 years and in that 40 years Riverview has been recognized for its outstanding achievements year after year by manufacturer after manufacturer. RHI's superior reputation with industry leaders, site contractors, lenders as well as customers is unmatched.

Do you have a specific process to involve me in the building of my home?

Your involvement and understanding of the entire home building process is key to getting what you want in your home, and to enjoying the experience of living in your new home. Ask the homebuilder to explain their home building process. RHI has a documented process that lays out the basics of what you should expect and when. Keeping you informed and involved from start to finish.

